

Before Departure

Departure

At the Airport

After Arrival during your stay in Japan

Returning Home

1 ERFS* registration by the receiving organizations

Foreign nationals are allowed for new entry into Japan in principle, if the receiving organizations located in Japan complete prescribed applications in ERFS*. The relevant company or organization in Japan can serve as the receiving organization of the entrants.

2 Apply for a Visa

1. The receiving organizations shall obtain the certificate for registration to ERFS*.
2. Apply for a visa at Embassies/Consulates with the ERFS* certificate received above.

Get the ERFS* certificate

Apply for a Visa

3 Get a Covid-19 Negative Test Certificate

A Covid-19 test must be conducted within 72 hours prior to your departure. You can find [the format](#) for the test certificate at the MHLW* website.

Test within 72 hours

Get the Test Certificate

4 Install MySOS app or Visit MySOS Web for Quarantine Fast Track

[Install the app or visit the website](#), answer the questionnaire, and register the Covid-19 Negative Test Certificate for smoother quarantine procedures at major airports.



MySOS

Answer the questionnaire

Register the Test Certificate

* You may select “Will not submit” for status of your vaccination on MySOS. Regardless of vaccination status, any form of isolation after entry is not required.

5 Go to Visit Japan Web

Register information for immigration and customs and get QR codes on [Visit Japan Web](#) for smooth entry into Japan.



6 Buy Travel Insurance

* Not mandatory.

Call Center regarding quarantine measures:

[+81-50-1751-2158](#) or [+81-50-1741-8558](#)

MHLW* operates a call center for quarantine measures.

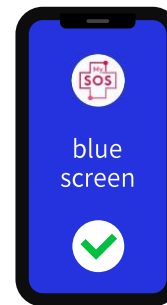
Available in **English, Chinese, Korean** and **Japanese**: 9 am - 9 pm (Japan Time) daily



1

Show Your MySOS's Blue Screen at Quarantine

MySOS screen will turn blue when all required information is submitted and the authorities' review is complete.



*If you use MySOS Web and don't have a smartphone, you may present a printed copy of the dedicated screens from the website instead.

2

Show your QR codes on Visit Japan Web at Immigration and Customs

Follow the instructions given by the receiving organization and enjoy your trip in Japan!

Preventive Measures



Face Masks Required



Sanitizing Stations



Physical Distancing



Improved Indoor Ventilation



Follow measures of your country

In case of emergency

MHLW* Call Center: [0120-565-653](#)

MHLW* operates a multilingual hotline regarding Covid-19.

English, Chinese, Korean, Portuguese and Spanish:

9 am - 9 pm (Japan Time) daily

Thai: 9 am - 6 pm (Japan Time) daily

Vietnamese: 10 am - 7 pm (Japan Time) daily

Japan Visitor Hotline: [050-3816-2787](#)

JNTO operates a hotline for tourist information and for assistance in case of emergencies.

Available in **English, Chinese, Korean** and **Japanese**:

24 hours a day, 365 days a year.